

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>045439</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>06/24/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>GOSNELL HEALTH AND REHAB</b>		STREET ADDRESS, CITY, STATE, ZIP <b>700 MOODY STREET GOSNELL, AR 72315</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Many</b>	<p><b>Provide and implement an infection prevention and control program.</b></p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b></p> <p>Based on observation, record review, and interview, the facility failed to ensure staff sanitized their hands after exiting residents' rooms; failed to ensure contaminated hangers were not hung in the clean linen / laundry cart with clean clothing and linen; failed to ensure staff sanitized their hands before handling clean laundry after handling contaminated hangers to minimize and prevent potential cross-contamination; and failed to ensure staff covered their nose and mouth with a face mask to prevent the potential spread of infection during a COVID-19 Pandemic. This failed practice had the potential to affect 65 residents who resided in the facility, according to the Resident Sample Matrix provided by the Administrator on 6/22/2020. The findings are: 1. On 6/22/20 at 11:18 a.m., Laundry Aide #1 was on the 300 Hall pushing the covered clean laundry cart. Laundry Aide #1 had a white face mask on that extended below her nares and covered her mouth. She entered room [ROOM NUMBER] with 2 articles of clean clothing on hangers. She opened the resident's closet door, placed the clothing on hangers in the closet, and retrieved 2 empty hangers from inside the closet. She exited the room and placed the hangers removed from the resident's room on the clothing rod with the clean linen / laundry inside the clean laundry cart. She proceeded to room [ROOM NUMBER], retrieved 3 articles of clothing from the clean linen / laundry cart, and entered the resident's room. She opened the closet door and placed two of the three hangers with articles of clean clothing in the closet. She retrieved one empty hanger from the resident's closet and exited the room. She exited the room with one of the three articles of clean clothing she entered the resident's room with. She placed the empty hanger and the article of clothing in the clean linen / laundry cart. Laundry Aide #1 was asked if we could ask her a few questions. She pulled her mask down below her mouth and chin, and stated, Yes. a. On 6/22/20 at 11:28 a.m., Laundry Aide #1 was asked, Have you been trained on the proper way to transport and handle clean linen / laundry? She stated Yes. She was asked, When should you sanitize your hands? She stated, Between resident's rooms. She was asked, What were you trained to do with hangers that you retrieve from the residents' rooms? She stated, To put them in the clean linen cart. She was asked, Have you been trained on donning PPE? She stated, Yes. She was asked, Is your mask supposed to cover nose and mouth? She stated, Yes. She was asked, Is that the proper way to wear your mask? She stated, No. It's hard to breathe. At 11:32 a.m., a staff member walked by and instructed the Laundry Aide #1 to cover her nose and mouth with her mask and she adjusted her mask. b. On 6/22/2020 at 11:35 a.m., the Laundry / Housekeeping Supervisor was asked, Are Laundry staff trained on transporting and handling clean linen and laundry? He stated, Yes. He was asked, How are staff trained to transport and handle clean laundry? He stated, In a covered cart. They need wear a mask and need to sanitize their hands prior to handling clean clothes or linens from the cart and after leaving the resident's room. He was asked, What are the laundry aides trained to do with the hangers they gather from the resident's rooms? He stated, They are supposed to place them in a container on the bottom shelf of the clean linen cart. He was asked, Are the hangers from the resident's rooms considered contaminated? He stated, Yes. He was asked, Is it the facility's policy to place contaminated hangers in the clean linen / laundry cart? He stated, No. He was asked, Have the laundry aides been trained on donning Personal Protective Equipment (PPE)? He stated, Yes. He was asked, Is wearing their mask below nares and / or mouth the proper way to wear a face mask? He stated, No. It should cover the nose and mouth. c. On 6/22/20 at 12:57 p.m., the Director of Nursing (DON) was asked, Have staff been in-serviced on donning PPE and hand hygiene? She stated, Yes, multiple times. She was asked, When should staff sanitize their hands? She stated, Before and after resident contact. She was asked, When delivering laundry, when should the staff sanitize their hands? She stated, Before reaching into the laundry cart and before leaving the resident's room. She was asked, What is the policy on wearing face masks? She stated, The staff are required to wear a mask from the time they enter up to the time they leave. She was asked, What is the proper way to wear a face mask? She stated, The staff are trained to grab the mask by the elastic straps, wrap the straps over the ears, and ensure the mask covers from the brim of their nose to below their chin, and it fits securely or else it is not effective. She was asked, Is wearing the mask with the nose and / or mouth exposed the proper way to wear the face mask? She stated, No. She was asked, What is the facility policy for gathering the resident's hangers? She stated, I would have to verify with (Laundry / Housekeeper), but I think they are supposed to collect them from the resident's room and place them in a separate container after they have delivered all the clean laundry. She was asked, Are hangers gathered from the resident's room considered contaminated? She stated, Yes. She was asked, Is it a good practice to place contaminated hangers in with the clean laundry / linen? She stated, No. d. The facility policy titled Handwashing / Hand Hygiene provided by the Administrator on 6/22/20 at 2:52 p.m., documented, This facility considers hand hygiene the primary means to prevent the spread of infection. All personnel shall be trained and regularly in-serviced on the importance of hand hygiene in preventing the transmission of health-associated infections. All personnel shall follow the handwashing / hand hygiene procedures to help prevent the spread of infections to other personnel, residents, and visitors. Use an alcohol-based hand rub. for the following situations. After handling used. contaminated equipment, etc. (et cetera). After contact with objects. e. The facility policy titled Laundry and Bedding, Soiled provided by the Administrator on 6/22/20 at 2:52 p.m. documented, Soiled laundry / bedding shall be handled, transported, and processed according to best practices for infection control. Transport. Clean linens are protected from dust and soiling during transport and storage to ensure cleanliness. Clean linens are stored separately. at all times. f. The facility Job Description titled A.M. Laundry (Morning Laundry) provided by the Laundry / Housekeeping Supervisor on 6/22/20 at 3:10 p.m., documented, Morning laundry is responsible for delivering the folded clothes, as well as the clothes that are hanging. Gather empty hangers when you are delivering. If time permits, straighten closets. The facility Job Description titled P.M. Laundry (Evening Laundry) provided by the Laundry / Housekeeping Supervisor on 6/22/2020 at 3:10 p.m. documented, Deliver residents hanging clothes. Gather empty hangers. Straighten closets as you go.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
---	-------	-----------

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.